User Consent Platform FAQs



USER CONSENT PLATFORM

Our Universal Consent Platform is designed to give you greater control over your online privacy preferences. It allows you to manage your cookie settings, vendor permissions, and data collection preferences from a central location on our website.

We use technologies to personalize and enhance your experience on our site. Visit our <u>Privacy Policy</u> to learn more or manage your personal preferences in our <u>Tool</u>. By using our site, you agree to our use of these technologies.

Manage Cookie Preferences

I Understand

Fig. 1

WHAT ARE COOKIES?

Cookies are small text files that are placed on your device when you visit a website. They serve various purposes, such as remembering your preferences, enhancing your browsing experience, and helping websites analyze their traffic and user behavior. Cookies also play a role in delivering personalized content and targeted ads.

ADDITIONAL FAQs

How can I manage my cookie preferences?

To manage your cookie preferences, follow these steps: Visit our website and navigate to the "Manage Cookie Preferences" as presented in **fig.1**. You will be presented with a list of different types of cookies and their purposes. Adjust the toggles to enable or disable specific categories of cookies based on your preferences.

Can I allow or disable cookies from specific vendors?

Yes, our Universal Consent Platform lets you have granular control over vendor permissions. Here's how: Within the "Manage Cookie Preferences" section, you'll find a list of vendors or third-party services that may place cookies on our site. You can individually allow or disable vendors by toggling their respective options.

How do I request my data?

To request data that we collect about you, you can visit our website's "Manage Cookie Preferences" and select "Request your data", **the only customer data we collect is when a customer completes a 'Contact Us' form**. We do not store or collect any other customer data on our website. Follow the provided instructions to submit a data request. We will verify your identity and provide you with the data requested.

Are there essential cookies that I can't disable?

Certain cookies, often referred to as essential or necessary cookies, are crucial for the basic functionality of our website. These cookies enable core features like secure logins and essential site security. They cannot be disabled through the Universal Consent Platform.

What happens if I change my cookie preferences?

Your updated cookie preferences will take effect immediately upon your selection. If you disable certain categories of cookies, some features of our website might be affected, and you might not be able to enjoy the full range of functionality.

Are my choices permanent? Can I change my preferences later?

Yes, you can change your cookie preferences at any time by revisiting the "Manage Cookie Preferences" section on our website. Your selections are not permanent, and you have the flexibility to adjust them as needed. If you clear your browser history or cache, you will have to manage your cookie preferences once more.

Is my personal information safe?

Absolutely. We are committed to safeguarding your personal information. For more details about how we handle your data, please refer to our Privacy Policy, which can be found on our website.

Where can I find additional support or information?

If you have any further questions or need assistance regarding our Universal Consent Platform, cookies, or privacy practices, please reach out to our Customer Support team via our website's **Contact Us** page.